

# **Catholic Charities**

919-873-0094

2013 North Raleigh Blvd

Raleigh 27604

[www.cpfhraleigh.org](http://www.cpfhraleigh.org)

Family support, parenting programs, support groups. ESL, GED, HEP, computer classes available. Located by the Hispanic Family Center

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# **Center for Volunteer Caregiving**

919-460-0567

975 Walnut St #311

Cary NC 27511

[www.volunteercaregiving.org](http://www.volunteercaregiving.org)

Provides volunteer services to help Wake County seniors, family caregivers, and adults with disabilities maintain independence, dignity and quality of life. Services can include transportation, respite care, visiting, phone calls, and light housekeeping and yard work.

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# **Child Care Referral Central**

1-855-EarlyEd

1-855-327-5933

<http://www.childcareservices.org>

Free child care referral service to families seeking care for children birth to age 12. Child Care Referral Specialists provide consumer education and customized referral to child care programs. Counselors inform families about high quality child care and facilitate their selection of high quality programs that meet their child's and family's needs. Services are provided through phone-based counseling sessions or web-based child care search, in either English or Spanish.

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## **City of Raleigh Retired Senior Volunteer Program (RSVP)**

919-831-6295

222 Hargett St

Raleigh NC 27601

[www.raleigh-nc.org/communityservices/rsvp](http://www.raleigh-nc.org/communityservices/rsvp)

The Retired and Senior Volunteer Program (RSVP) allows people who are 55 and older to contribute their time and talent to nearly 40 community agencies and organizations. RSVP is part of Senior Corps, a program of the Corporation for National and Community Service. Benefits to volunteers include mileage reimbursement, supplemental accident and liability insurance while volunteering, an annual recognition banquet, a quarterly newsletter, birthday and holiday greetings, and — perhaps most important — a sense of belonging.

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# **Community Success Initiative**

919-834-7626

1116 N. Blount St

Raleigh NC 27604

[www.communitysuccess.org](http://www.communitysuccess.org)

Through a network of community partners, we work with men and women in prison, former prisoners, people in transition, and their families through our “Resource Center Without Walls”. We provide small group trainings and individual mentoring in general life skills, leadership, entrepreneurship, financial literacy, and areas related to transitioning back into family and community life.

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# **Department of Corrections Re-entry Coordination**

919-716-3080

2020 Yonkers Rd, MSC 4221

Raleigh NC 27699

[www.doc.state.nc.us/rap/OTS.htm](http://www.doc.state.nc.us/rap/OTS.htm)

OTS provides assistance to internal and external stakeholders in developing policies and procedures, shaping new programs and providing training for staff in effective transition and reentry.

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# Disabled American Veterans (DAV)

919-526-6860

Woodrow Wilson Chapter #1

1700 Hodge Rd

Knightdale NC

VA Claim preparation assistance Tue & Thu 10:30am-3:30pm.

## **DAV Van (to appointments at the Durham VA Medical Center)**

919-872-9080 or 919-801-4557

Volunteers drive veterans with morning appointments at the Durham VA Medical Center to and from the Raleigh VA Clinic at 3305 Sungate Blvd, Raleigh NC. Patient must be mobile (no crutches/wheel chairs/walkers), no pick up of medicine. Veteran should call 2 days prior to the appointment to schedule a ride.

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# Division of Aging and Adult Services

919-855-3400

[www.dhhs.state.nc.us/aging](http://www.dhhs.state.nc.us/aging)

## **Office Location**

Taylor Hall 693 Palmer Dr

Raleigh NC 27603

## **Mailing Address**

2101 Mail Service Ctr

Raleigh NC 27699-2101

Provides information and resources for Adult Day Care/Health Programs, Alzheimer's Disease and Other Dementias, Demography/Planning, Employment, Family Caregiver Support, Health, Housing/Home Improvement, Long Term Care Options, Ombudsman Program, Senior Centers, Senior Rights Protections, Services for Older Adults and People with Disabilities.

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## **Division of Employment Services**

919-212-3849 x228

3351 Carl Sandburg Ct

Raleigh NC 27610

[www.ncesc.com](http://www.ncesc.com)

Homeless and formerly incarcerated veterans programs offering information on employment assistance, veteran's benefits information, shelter, food, educational assistance, legal assistance, drug and alcohol treatment referrals, and mental health treatment referrals.

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## **Doorstep Ministry, Edenton Street United Methodist Church**

228 West Edenton Street

Raleigh, NC 27603

919-832-9530

Monday - Thursday, 8:00 AM - 1:00 PM

Client should bring photo ID, proof of income, bill/lease, SS cards for all household members

Calls for appointments for financial aid (rent, utilities) are taken on Mondays from 10:00 AM to 12:00 PM. Appointments are scheduled for Tuesday and Wednesday mornings. No walk-ins.

Food and diaper referrals are available without an appointment.

[www.esumc.org](http://www.esumc.org)

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## **Durham VA Medical Center**

919-286-0411

508 Fulton Street

Durham NC 27705

[www.durham.va.gov](http://www.durham.va.gov)

Serves Veterans in 26-county area of central and eastern NC. Provides caregiver support, geriatric and extended care, health promotion and disease prevention, mental health services, pharmacy, primary care, social work and specialty care.

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## **Eastern NC Chapter of the Alzheimer's Association**

919-832-3732 or toll-free 800-228-8738

1305 Navaho Dr Ste 101

Raleigh NC 27609

[www.alznc.org](http://www.alznc.org)

Provides family support, community education, public awareness and supports research for the prevention, cure and treatment of Alzheimer's disease and related disorders. Provides assistance with information, educational programs and services to patients, their families, health care professionals and the general public.

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## **El Pueblo, Inc**

700 Blue Ridge Rd. Suite 101

Raleigh

27606

919-835-1525

[www.elpueblo.org](http://www.elpueblo.org)

NC

El Pueblo is a N. C. non-profit statewide advocacy and public policy organization dedicated to strengthening the Latino community. Provides leadership development, proactive and direct advocacy, education, and promotion of cross-cultural understanding in partnerships at the local, state and national levels.

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## **Employment Security Commission**

919-733-4896

3351 Carl Sandburg Ct

Raleigh NC 27610

[www.ncesc.com](http://www.ncesc.com)

Assists job seekers with criminal background, older workers, summer youth, and persons with disabilities.

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## **Fathers Forever**

919-332-5793

451 New Bern Ave #130-227

Raleigh NC 27610

[www.afatherforever.com](http://www.afatherforever.com)

Fathers Forever's first priority is fathers who are delinquent in their child support payments. The Judicial System can refer participants to us as a jail diversion and Child Support agencies can refer clients to us as a preventative measure. We will also take referrals from other community support agencies.

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## **Governor's Advisory Council on Latino Affairs**

116 West Jones St

Raleigh

27603

- 919-733-2737

NC

The council advises the Governor on issues relating to the Hispanic/Latino community in North Carolina, supports state efforts toward the improvement of



race and ethnic relations and provides a forum for discussion of issues concerning the Hispanic/Latino community.

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## **Harvest of Hope Foundation**

1-800-234-8848

[www.harvestofhope.net](http://www.harvestofhope.net)

Providing emergency aid and assistance to migrant farm worker and their families with education, immunizations, medical and social services

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## **Haven House: Outreach Center**

919-833-3312

600 W. Cabarrus Street  
Raleigh NC 27603

[Website](#)

The Outreach Center: 832 Wake Forest Rd. Raleigh NC

Wrenn House: 908 W. Morgan St. Raleigh NC.

Provide day shelter for homeless & street-dependent youths aged 10-23 years and their families. Provides basic needs assistance such as food, clothing, hygiene, ID assistance and case management and counseling services. Resources available for overnight shelters.

Services:

- Day Shelter
- Food, Hygiene Supplies, Showers, Laundry Facility, Clothes, Diapers/Wipes, Bus Passes, Computer Lab, Referrals
- Life Skills Classes
- Safe place for study, socialization and positive recreational activities
- Available Case Managers and Counselors
- Street Outreach Team

Eligibility:

- Youth ages 10-23

Process:

- In person intake
- Photo ID (Waiver can be provided to obtain one if needed)

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## **Hospice of Wake County**

919-828-0890

250 Hospice Cir

Raleigh NC 27607

[www.hospiceofwake.org](http://www.hospiceofwake.org)

Providing end of life care and resource information. Provides free grief counseling and support services.

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# **Immigrants Legal Assistance Project**

919-856-2570  
224 S. Dawson St  
Raleigh, NC 27601  
[www.ncjustice.org](http://www.ncjustice.org)

The North Carolina Justice Center provides legal assistance to low-income North Carolinians in selected, “high-impact” cases that are designed to help alleviate poverty by protecting or expanding important rights for large numbers of vulnerable people. Client intake for immigration law matters takes place on alternate Tuesdays from 9:00 a.m. to 5:00 p.m. only. Appt. required; no “walk-ins”.

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# **Latino Community Credit Union**

919-855-9696  
1420 Hardimont Rd.  
Raleigh 27609

919-773-9180  
4418 Fayetteville Rd  
Garner, NC 27603

Open Mon-Thu 9am-5pm and Fri 9am-6pm. Services tailored to new

immigrants[www.latinoccu.org](http://www.latinoccu.org)

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## **Legal Aid of North Carolina: Raleigh Office**

919-856-2564  
224 South Dawson St  
Raleigh NC 27601  
[www.legalaidnc.org](http://www.legalaidnc.org)

Legal Aid of North Carolina (LANC) is a statewide, nonprofit 501(c)3 law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove legal barriers to economic opportunity. LANC also has the following specialized services: Advocates for Children's Services (Durham office), Battered Immigrant Project (offices across NC), Domestic Violence Project (offices across NC), Fair Housing Initiatives Project (Raleigh office), Farmworker Unit (Raleigh office), Mortgage Foreclosure Prevention Project (offices across NC), Senior Law Project, Latino Services.  
Monday - Friday 8:30am - 5:00pm

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## **Lutheran Family Services**

616  
Hutton Street  
Raleigh, NC 27606  
Office Box 12287

Raleigh  
27609  
919-832-2620

NC

[www.lfscarolina.org](http://www.lfscarolina.org)

Provides a variety of refugee and immigration services

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## **Lutheran Family Services in the Carolinas**

919-861-2807  
112 Cox Avenue  
P. O. Box 12287  
Raleigh 27605

[www.lfscarolinas.org/refugeeimmigration](http://www.lfscarolinas.org/refugeeimmigration)

Provides a variety of refugee and immigration services. Offers immigration counseling, refugee social services, sponsorships and assistance with resettlement

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## **National Alliance for Hispanic Health**

202-387-5000  
1501 16th St NW

Washington DC 20036-1401

[www.hispanichealth.org](http://www.hispanichealth.org)

Helpline (866) 783-2645

Provides information to the hispanic community regarding health issues and access to primary care.

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## **National Call Center for Homeless Veterans**

877-4AID-VET

(877-424-3838)

[www.va.gov/HOMELESS/for\\_homeless\\_veterans.asp](http://www.va.gov/HOMELESS/for_homeless_veterans.asp)

Providing transition services to homeless or at-risk veterans. The hotline and online chat are free and neither VA registration nor enrollment in VA healthcare is required to use either service.

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## **National Council of La Raza**

202-785-1670

[www.nclr.orgw](http://www.nclr.orgw)

Advocacy organization for Hispanic rights and interests.

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## **National Record Center**

1-866-272-6272

9700 Page Ave

St. Louis MO 63132-5100

[www.archives.gov/veterans](http://www.archives.gov/veterans)

Military personnel records, health, and medical records of discharged and deceased veterans of service during the 20th century. Records prior to WWI see National Archives Building in Washington DC.

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## **National Resource Directory**

[www.NationalResourceDirectory.gov](http://www.NationalResourceDirectory.gov)

Online partnership for wounded, ill, and injured service members, veteran, families, and those who support them.

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## **NC Division of Veteran's Affairs**

919-807-4250

413 North Salisbury St

Raleigh NC 27603

[www.nc4vets.com](http://www.nc4vets.com)

[www.facebook.com/nc4vets](http://www.facebook.com/nc4vets)

State level office that assists veterans and their dependents connect to resources.  
Open Monday thru Friday from 8am-5pm.

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## **NC Hispanic Chamber of Commerce**

919-782-8764

150 Fayetteville St #110

Raleigh NC 27601

[www.nchispanicchamber.org](http://www.nchispanicchamber.org)

The North Carolina Hispanic Chamber of Commerce offers its Hispanic and non-Hispanic members competitiveness through the many programs it provides, including seminars, networking opportunities, marketing consultations, referral networking and advocacy.

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## **NC Justice Center**

919-856-2570

224 S Dawson St

Raleigh 27611

[www.ncjustice.org/?q=immigrants-and-refugees](http://www.ncjustice.org/?q=immigrants-and-refugees)



Immigrant and Refugee Rights Project works to ensure that low-income immigrants have the legal representation necessary to navigate the complex and one rimmigration system, protect immigrants and their families from abuses in the public and private sectors, advance public policies that improve the well-being of immigrant families and provide them with opportunities for economic security, and promote acceptance and understanding of immigrants and immigrant communities in North Carolina.

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## **NC Refugee Assistance Program (DHHS)**

919-527-6300

[www.ncdhhs.gov/dss/refugee](http://www.ncdhhs.gov/dss/refugee)

The primary focus of the NC Refugee Assistance Program is economic self-sufficiency as soon as possible. The NC Refugee Assistance Program (RAP) consists of two primary service areas - refugee public assistance and refugee social services. The NC-RAP also includes other discretionary grant funded programs. They are: assistance to public schools for educational support to refugee children (School Impact), targeted employment assistance in Guilford and Mecklenburg counties (Targeted Assistance Grant), aging services to older refugees, preventive health screening and targeted services to certain populations-the Hmong and Cuban/Haitians.

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# **NC Society of Hispanic Professionals**

919-467-8424

8450 Chapel Hill Rd, suite 209

Cary, NC 27513

[www.thencshp.org](http://www.thencshp.org)

“Acknowledging the under representation of Hispanic youths in higher education...it is the intent of the NCSHP to develop and secure educational opportunities and financial support to improve Hispanic youth’s success and school performance.”

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# **North Carolina Assisted Living Association**

919-467-2486

3392 Six Forks Rd

Raleigh NC 27608

[www.ncala.org](http://www.ncala.org)

Information regarding assisted living facilities in NC.

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# **North Carolina Prisoner Legal Services Inc**

919-856-2212  
1110 Wake Forest Rd  
Raleigh NC 27604  
[www.ncpls.org](http://www.ncpls.org)

Our core mission is to protect our clients' constitutional rights by challenging illegal convictions and sentences and by ensuring safe and humane conditions of confinement. In addition to litigating our clients' cases in state and federal courts, we also provide inmates with general information and advice concerning legal rights and responsibilities, work towards administrative resolutions of legitimate problems, and provide information to discourage pursuit of unnecessary litigation.

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# **North Carolina Senior's Health Insurance Information Program (SHIIP)**

800-443-9354  
[www.ncshiip.com](http://www.ncshiip.com)

Senior's Health Insurance Information Program (SHIIP) is a consumer information division of North Carolina Department of Insurance that assists people with questions about Medicare, Medicare Part D, Medicare supplements, etc.

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# **Office of Minority Health & Health Disparities, NC DHHS**

919-431-1613

1110 Navaho Drive, Suite 510

Raleigh NC 27609

[www.ncminorityhealth.org](http://www.ncminorityhealth.org)

Mission: To promote and advocate for the elimination of health disparities among all racial and ethnic minorities and other underserved populations in North Carolina.

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## **Passage Home**

919-834-0666

712. W. Johnson St

Raleigh NC 27603

[www.passagehome.org](http://www.passagehome.org)

Providing re-entry and support services for female ex-offenders and their children.

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# **Raleigh VA Clinic**

919-212-0129

3305 Sungate Blvd

Raleigh NC 27601

[www.durham.va.gov/visitors/raleigh.asp](http://www.durham.va.gov/visitors/raleigh.asp)

Medical Care available at 508 Fulton St, Durham and at the Raleigh Clinic. Limited housing services for homeless veterans. Primary care and behavioral services.

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# **Raleigh Vet Center**

919-856-4616

1649 Old Louisburg Rd

Raleigh NC 27604

[www2.va.gov/directory/guide/facility.asp?id=5442](http://www2.va.gov/directory/guide/facility.asp?id=5442)

Free counseling and referral services for veterans suffering from combat trauma and sexual trauma provided by a qualified team of counselors. Hours of operation-8:00am-4:30pm. Services available after hours and on weekends with appointment. Call for more information.

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# **Resources for Seniors**

919-872-7933

1110 Navaho Dr Suite 400

Raleigh NC 27609

[www.resourcesforseniors.com](http://www.resourcesforseniors.com)

Provides information on support services, affordable senior housing, medical care, facilities, etc.

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## **Second Chance Alliance**

919-856-2183

224 S. Dawson St

Raleigh 27601

[www.ncjustice.org/?q=node/62](http://www.ncjustice.org/?q=node/62)

The NC Second Chance Alliance is a statewide alliance of advocacy organizations, service providers, faith-based organizations, community leaders and interested citizens that have come together to achieve the safe and successful reintegration of adults and juveniles with criminal records by promoting policies that remove barriers to productive citizenship.

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## **Senior Center (Resources for Seniors)**

919-460-0567

401 East Whitaker Mill Rd

Raleigh NC 27608

[www.resourcesforseniors.com](http://www.resourcesforseniors.com)

Offers a variety of programs designed to promote the physical, social and emotional well-being of older adults. Offers arts and crafts, health and wellness, support groups, free tax service, exercise programs, line dancing, Spanish classes, etc. Call office. 55+ years.

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## **South Wilmington Street Center (SWSC) Veterans Services**

919-857-3864

1420 South Wilmington St

Raleigh 27603

(Men's Shelter)

Assists homeless veterans with obtaining military paperwork, housing, employment assistance, medical care, help with transportation and other services.

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## **Step Up Ministry**

781-0156

1701 Oberlin Rd

Raleigh NC 27605

[www.step-up.us](http://www.step-up.us)

Providing second chances for those committed to living independent, responsible and constructive lives. Year long program focusing on education and job preparation. Some job placement provided.

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# **StepUp Ministry**

919-857-3878  
1701 Oberlin Rd  
Raleigh NC 27608  
[www.step-up.us](http://www.step-up.us)

The StepUp Ministry Veterans Jobs Team provides employment services to veterans who are undergoing residency transition and seeking employment. They work closely with the US Department of Labor, Veterans Administration, and the ESC, who assist in achieving employment and Life Skills goals.

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# **Trans LifeLine**

877-565-8860  
[www.translifelink.org](http://www.translifelink.org)

Trans Lifeline is a 501(c)3 non-profit dedicated to the well being of transgender people. We run a hotline staffed by transgender people for transgender people. Trans Lifeline volunteers are ready to respond to whatever support needs members of our community might have.

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# TRICARE Service Center in North Carolina

1-877-874-2273

[www.military.com/benefits/tricare/tricare-service-centers](http://www.military.com/benefits/tricare/tricare-service-centers)

TRICARE is the health care program serving active duty service members, National Guard, and Reserve members, retirees, their families and certain former spouses.

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## UNC Horizons

919-966-9803

127 Kingston Dr.

Chapel Hill, NC 27514

[Visit their website](#)

UNC Horizons is a substance abuse treatment program for pregnant and/or parenting women and their children, including those whose lives have been touched by abuse and violence. We are a program of the Department of Obstetrics and Gynecology at the University of North Carolina in Chapel Hill.

Confidential | Recovery oriented | Women only

Nurturing | Nationally-recognized | Safe

Mother/child focused | NAA/AA informed | Comprehensive

### WHAT WE DO

For Women:

- A comprehensive recovery and relapse-prevention program for substance abuse
- A range of treatment options including residential and outpatient services
- Individual and group counseling

- Medication assisted treatment for opioid dependent pregnant and non-pregnant women
- OB-GYN and psychiatry services
- Assistance with finding employment, creating a budget and managing finances
- Help with creating healthy relationships and healing from abuse and violence

For Children:

- Evaluation, treatment and referral to early intervention services
- On-site child care

For Women and Children:

- Family therapy
- Trauma-recovery programming
- Attachment-based parenting education and guidance
- Individualized case management
- Transportation to and from treatment services

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# [United States Department of Veterans Affairs](#)

[www.va.gov](http://www.va.gov)

- VA Benefits: 1-800-827-1000
- Education and Training: 1-888-442-4551
- Crisis Line: 1-800-273-TALK (1-800-273-8255)
- VA Inspector General: 1-800-488-8244
- Caregiver Support Line: 1-800-526-6860

Visit website for additional information and contact numbers.

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## **US Department of Labor**

866-487-2365

3rd St NW

Washington DC

[www.dol.gov.vets](http://www.dol.gov.vets)

Veterans' Employment and Training Service (VETS) provides resources and expertise to assist and prepare veterans to obtain meaningful careers, maximize employment opportunities, and protect employment rights.

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## **US Vet Center 24-Hr Hotline**

1-877-WAR-VETS

(1-877-927-8387)

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## **Veteran's Mesothelioma Group**

1-888-708-5660

[www.mesotheliomagroup.com](http://www.mesotheliomagroup.com)

Our organization provides free Veteran-specific resources and support for patients and their loved ones. Our goal at the Mesothelioma Group is to increase

recognition, improving survival rates and life expectancy.

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## **Veterans Supported Employment Program**

919-286-0411 x6153  
1830 Hillandale Rd  
Durham NC 27705

Program designed to assist homeless Veterans in their efforts to gain competitive employment. Veterans in any of the DVAMC Homeless Programs may be considered for the program and must be referred by Homeless Program staff. Veterans in HVSEP will work with the HVSEP staff to develop employment goals and will be active in the job search process.

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## **Wake County Human Services (Senior/Adult Services)**

919-856-5982  
401 East Whitaker Mill Rd  
Raleigh NC 27608

Providing short term generic case management to bridge consumers with community services

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# **Wake County Human Services'** **Veterans and Military Services**

919-856-6161

567 East Hargett St

Raleigh NC 27602

(A.A. Thompson Center)

[www.wakegov.com/veterans](http://www.wakegov.com/veterans)

Assists veterans with obtaining military paperwork, employment assistance, medical care, help with transportation and other services for veterans.

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## **Work Force Investment**

856-5992

Wake County Human Services, Joblink, 3rd Floor

220 Swinburne St

Raleigh NC 27610

Collaboration between NC Depart. Of Corrections, Employment Security Commission, Wake County Human Services, and Department of Labor. 2 year program. Must be at least 18. Men and women accepted. Childcare provided. Educational and employment preparation. Assistance with job placement.

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# **Wounded Warrior Project**

1-877-TEAM-WPP (1-877-832-6997)

4899 Belfort Road, Suite 300

Jacksonville Florida 32256

[www.woundedwarriorproject.org](http://www.woundedwarriorproject.org)

Multiple programs including employment assistance, stress recovery, family support, etc.

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# **Wrenn House (Haven House)**

919-832-7866

Fax 919.828.8255

908 W. Morgan Street, Raleigh, NC 27607

[www.havenhouse.org](http://www.havenhouse.org)

Adolescents aged 10-17. Crisis intervention program for youth/families. 24 hour Telephone Crisis hotline: 832-7866. 24 hour walk-in services; temporary shelter for homeless runaway and other youth in crisis aged 10 - 17 years. Maximum length of stay, 21 days. Individual group and family counseling. Outreach through Project Safe Place aftercare services. Individual, group and family counseling. Services offered are free, however therapy services are billable.

Services:

- Emergency Shelter
- For homeless, runaways or other crisis situation

- Counseling
- Case management
- Referrals
- Mentoring
- Life skills

Eligibility:

- Youth ages 10-17

Length of Stay:

- 21 days maximum

Process:

- Telephone screening - 919.832.7866